

GETTING STARTED

1 Order prescriptions through AudioCare, call-in, or drop-off as usual and select “ScriptCenter kiosk” as your pickup location.

2 At ScriptCenter select “Enroll”. You will need one of your current prescription numbers to complete enrollment. If you don’t have a current prescription number to activate enrollment call the pharmacy at 843-794-6100

Helpful tip! During Enrollment, you will have the option to create your User ID and PIN. You can also add your Military ID to use instead of your User ID. This makes logging in even easier!

2 Review your prescriptions to pickup, sign, and complete your transaction.

SCRIPTCENTER IS LOCATED

Naval Health Clinic Charleston
110 NNPTC Clinic
Goose Creek, SC 29455
Main entrance

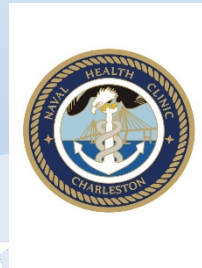
PHARMACY HOURS

0800-1500 Monday-Friday
Closed on all Federal Holidays

ScriptCenter is available 24/7

PHARMACY PHONE

843-794-6100



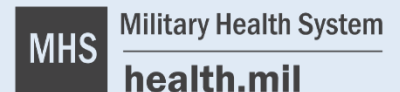
ScriptCenter®

Express Prescription Pickup

ScriptCenter is Available 24/7



Asteres Inc.
4110 Sorrento Valley Blvd.
San Diego, CA 92121



Who can use ScriptCenter?

Active Duty, dependents, retirees, and all eligible DoD ID holders.

Who fills my prescriptions and how do they get in ScriptCenter?

Prescriptions are filled by the pharmacy and loaded into ScriptCenter for you to pick up at your convenience.

When will my prescriptions be ready in ScriptCenter?

Refill prescriptions will be ready in 2 duty days and new prescriptions will be ready in 2 duty days after 0900 hrs once requested by the patient.

What if I forget my “Log In” ID or PIN?

You can recover your User ID or PIN by pressing “Forgot ID” or “Forgot PIN”. If you need further assistance, please contact the Pharmacy. Remember, you can add your military ID to use instead of your User ID to make logging in even easier!

Save this portion for your records.

Prescription Number:
(Any prescription number from NHCC Pharmacy/need for one time for enrollment)

DOD ID:

PIN:

Can I pick up all of my prescriptions from ScriptCenter?

Prescriptions requiring refrigeration and controlled substances CII must be picked up from the pharmacy drive-thru.

Is a pharmacist available if I have additional questions?

Yes, call 843-794-6100 during pharmacy hours 0800-1500 to speak with a pharmacist.

How long will my prescriptions be available in ScriptCenter?

Prescriptions not picked up within 10 days will be returned to the pharmacy.

Does ScriptCenter follow patient privacy rules?

Yes, ScriptCenter is fully compliant with HIPAA and DoD patient privacy policies. Your personal and medical information is always safe and secure.

Is there a charge for using ScriptCenter?

No. ScriptCenter is a FREE service.

Remember:
Prescriptions that require refrigeration must be picked up from the pharmacy drive-thru.

Using ScriptCenter is Easy

① “Log In” with one of two options



- 1. Military ID and PIN
- 2. User ID & PIN

②



Review prescriptions to pickup

③

Sign on the screen and pick up your items

